

## Partnership Website Terms and Conditions

### 1. Conditions relating to use of a 10Partnership shop

10Partnership is part of the 10Group which is owned and run by 10ofThose Limited. 10ofThose Limited is a registered company and VAT registered.

The names 10Partnership, 10ofThose, 10ofThose.com and 10Group are used interchangeably below and represent one body.

Acceptance to and provision of this service is at the discretion of the 10ofThose board. Where acceptance is not granted no reason is required to be given.

The site can be updated via the 10Partnership manager at 10ofThose on a monthly basis. You are to allow 10 days for changes to be made. On occasions a faster turn around may be possible but cannot be guaranteed.

Users of the site are responsible for maintaining the confidentiality of any login details and passwords, and for restricting access to their computer to prevent unauthorized access to their account.

We never give any customer's personal information away to any third parties.

10ofThose cannot guarantee the accuracy of all product images and product information. However, when errors are found they will be rectified within 14 days of being notified. If you believe that any content on the site is offensive, defamatory or incorrect, please notify us via [partnership@10ofthose.com](mailto:partnership@10ofthose.com) and we will review or remove content as necessary.

Submission of a logo for a partnership site does not guarantee its use. Use is at the discretion of 10ofThose.

All content included on the site, such as text, graphics, logos, images, audio clips, digital downloads etc. is the property of its owners and is protected by United Kingdom and international copyright and database right laws.

The link to your 10ofThose partner website must be present on the home page of your website.

10Partnership will pay the partner 8% commission on all sales made through their site (excluding delivery, VAT, and donations). These fees will be paid by BACS on a quarterly basis subject to the clauses below:

- Correct BACS details must be provided on set up of the agreement, or one quarter before the next payment is due.
- The 8% commission fee must total more than £20 for any given quarter. If on any occasion the fee owing is less than £20 the monies due will be carried over for payment the following quarter or until the total is greater than £20.
- A maximum commission fee of £500 will be paid for any given quarter.
- The commission will be processed within 10 working days after the end of the quarter (i.e. the commission for January - March's sales will be paid within 10 working days from the beginning of April. April - June's sales will be paid within 14 days after the beginning of July, and so on).
- 10ofThose will not provide the personal details of each customer and their order. However, with each quarterly payment will be a statement showing the total revenue received and further calculations resulting in your commission.

10Partnership reserve the right to make changes to the site, its policies, and these conditions of use & sale at any time. Customers will be subject to the terms and conditions in force at the time that they use the website or that they order goods from us.

## 2. Conditions relating to sale of products via the Partnership programme

When a customer places an order to purchase a product, they will be sent an e-mail confirming receipt and details of the order.

Such orders are accepted by 10Partnership at the point that the product is dispatched (accompanied by an e-mail confirmation and/or physical paperwork). Any products on the same order that have not been confirmed in a dispatch confirmation e-mail (or equivalent physical paperwork) to be dispatched do not form part of that contract.

Customers in the European Union are entitled to a statutory cooling-off period of seven business days. Cancellation of orders or returns will only be accepted with prior authorization from 10ofThose. Once this authorisation has been provided, the customer can return goods to us in their original condition within 7 days, at his or her own expense, and we will issue a refund. Claims for any damaged goods or shortages must be made to 10ofThose via our customer services team (contact details can be found on our website) within three days of the receipt of goods.

Availability of a product is shown on the site, but should be treated as an estimate. This is not guaranteed. As 10ofThose processes an order, the customer will be kept informed of product availability.

All prices are inclusive of VAT at the current rate where applicable.

All orders are subject to the postage charges as stated on the site at the time of purchasing. Orders outside the UK, or in remote areas of the UK may have additional shipping costs as advised.

If customers order goods for delivery overseas, they may be subject to import duties and taxes, which are levied once the package reaches the specified destination. Any additional charges must be borne by the customer.

## 3. General

10Partnership will not be held responsible for any delay or failure to comply with our obligations under these conditions if the delay or failure arises from any cause that is beyond our reasonable control. This condition does not affect statutory rights.

10Partnership or their client may terminate this agreement at any given time with one month's written notice.

## 4. Details

Signature: ..... (On behalf of the Partner)

Date: .....

Partnership Contact Name: ..... (Please Print)

Partnership Contact E-mail: ..... (Please Print)

Organisation name: ..... (Please Print)

### BACS Details

Account Contact Name: ..... (Please Print)

Account Contact E-mail: ..... (Please Print)

Account Name: .....

Account Sort Code: .....

Account Number: .....